



Please email request to [info@freedompools.com](mailto:info@freedompools.com)  
Please fill as much information as possible to assist with processing.

## WARRANTY REQUEST FORM

DATE: \_\_\_\_\_

### CUSTOMER DETAILS

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Email: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

### PRODUCT DETAILS

Equipment and Model:

Date of Purchase

Serial No.

Problem Description

\_\_\_\_\_

Please affix a photo of the Equipment below of concern and the issue if possible. Alternatively attach a photo to the email.

Freedom Pools can not guarantee when a warranty person will be in contact. In the meantime Freedom Pools recommends visiting your local S.P.A.S.A approved pool shop, to manually add chemicals if required.